



JRI Ingeniería Optimizes Document Management and Project Traceability with Accruent Meridian

Discover how JRI Ingeniería improved the traceability of its deliverables, reduced errors caused by duplication and increased productivity in its mining engineering projects with Accruent Meridian, together with the support of Microgeo Ingeniería.

[JRI Ingeniería](#) is a leading Chilean engineering consulting firm specializing in mining and industrial projects, with over 43 years of experience in EPCM and detailed engineering services. The company is recognized for its high technical standards, multidisciplinary expertise and long-standing presence in the mining sector. Throughout its history, it has developed more than 2,250 projects, establishing itself as a benchmark in high standard engineering for complex and largescale projects.

- **Founded:** 1982
- **Headquarters:** Santiago, Chile (Ñuñoa district)
- **Industry:** Mining, industrial engineering and project consulting



The Challenge

For decades, JRI Ingeniería managed an average of 30 projects at a time with a system that could not support the level of complexity and volume of information handled by its engineering teams.

This scenario created multiple operational challenges, including:

- Ensured accurate invoicing
- Difficulty maintaining traceability of deliverables
- Lack of control over document progress and review
- Duplication of information and versions
- Delays in milestones due to stalled or unrevised documents
- Degradation on service quality and client commitments

As the company continued to grow, it became clear that it needed a more robust platform specifically designed for engineering workflows.

The Solution

To address these challenges, JRI Ingeniería evaluated several document management platforms built for engineering projects.

The company ultimately chose Accruent Meridian because of its engineering focus, ability to adapt to JRI's internal processes, and strength in managing complex technical documentation.

The implementation was carried out together with Microgeo Ingeniería, a specialized technology partner, following a structured and methodical process:

- Identification of JRI's functional requirements
- System configuration aligned with real engineering workflows
- Progressive adjustments to the interface and processes
- Training of internal leaders followed by team-wide adoption

"Throughout JRI's journey with Meridian, we have been able to make continuous improvements to have a better product experience and deliver our deliverables to clients more efficiently."

– Claudio Vergara, Project Planning and Control, JRI Ingeniería

The Results

With Meridian as the central hub of its document operations, JRI Ingeniería standardized information management across engineering projects and achieved measurable improvements in productivity, control, business plan compliance and service quality:

- Full traceability of deliverables
- Significant reduction in errors caused by document duplication
- Better coordination between disciplines
- Structured workflows with defined review sequences
- Sustained improvement in team productivity
- Greater control over documentation progress for each project

The adoption of Meridian became a key enabler for the company's orderly growth and transformed its way of working.

"For us, traceability is fundamental. That improved completely after implementing Meridian. Today, Meridian is the heart of our document management operations."

– Claudio Vergara, Project Planning and Control, JRI Ingeniería

JRI also emphasizes the importance of having a partner with real engineering expertise. "It is essential to have a technology partner who understands engineering processes. In this case, Microgeo Ingeniería together with Meridian has been a fundamental support in our management. I would recommend that engineering companies—small, medium or large—invest in a consolidated system where they can have full traceability of their deliverables and all information available on time. That is extremely important," Vergara said.

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