



# CLOUD SERVICES FOR EMS

## The Power of EMS Cloud

With Cloud Services for EMS, you'll enjoy all EMS features and have first access to the latest improvements while our experienced team takes care of provisioning, data and system security, and ongoing support. It's one less solution that your IT team has to master, manage, and maintain. Meeting and room scheduling just got even easier with EMS.



### Predictable Annual Costs

Subscription-based cloud services are billed annually. Eliminate infrastructure costs, as well as those associated with upgrades and software maintenance.



### Reduced Risk

EMS handles data and systems security, offering cutting-edge security features that protect your data and ensure compliance.



### Continuous Innovation

Always have access to the latest features and security enhancements without downtime or manual effort.



### Scalability

Enjoy flexible scalability of your resources based on your needs, as well as a virtually seamless migration process.

# EMS CLOUD SECURITY MADE EASY

Security is a critical aspect of Cloud Services for EMS. The Microsoft Azure hosting ensures ISO27001 certification and is audited to SSAE 16 Type II, SOC 1, SOC 2. All data and facility access is limited and tightly monitored.

Data is backed up and replicated every four hours and segmented from other customer data. EMS provides encrypted Data-in-Transit and Data-at-Rest (SSL-based web services); hardening of both Server and SQL; intelligent, adaptive firewalls; and monitoring systems for software and hardware.

## KEY FEATURES

- Tenancy on Microsoft Azure Platform-as-a-Service (PaaS) infrastructure
- Setup, implementation, performance tuning, and test environment
- Multiple data security features, ongoing monitoring, and hosting redundancies
- Governance policies for availability and capacity
- Latest updates and patches included

## ALL-INCLUSIVE CLOUD SERVICES

The annual subscription includes hosted, managed, and application support services, all backed by the EMS Software Cloud Operations team.

### HOSTED SERVICES

These services create a safe and secure environment for delivering EMS.

- Daily Backups
- Standard, Timely Environment Upgrades
- Security: Physical, Network, Anti-Virus, OS, and Server Software
- Advanced, 24/7 Platform Monitoring
- System Administration

### APPLICATION SUPPORT SERVICES

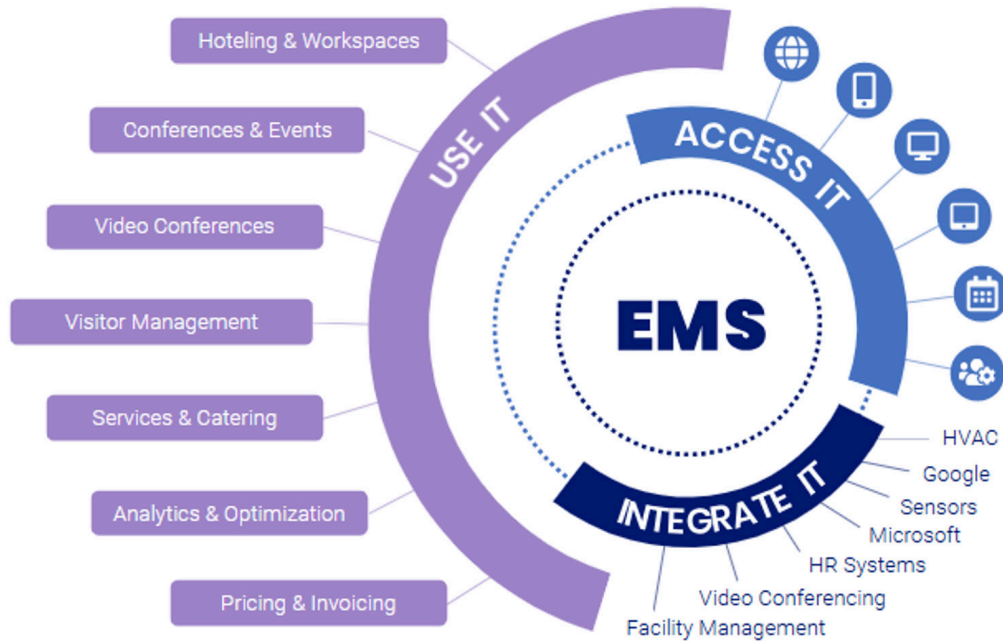
EMS provides Application Support Services around the deployment and maintenance of EMS.

- Disaster Recovery/BCP
- Capacity Delivery, Planning, and Upgrades
- Security Reviews
- Application Monitoring
- Incident, Problem, Change, and Release Management
- Service Reporting

# GOVERNANCE AND SYSTEM UPTIME

EMS provides governance, policies, and procedures that maintain capacity and quickly resolve operational issues.

Along with the Disaster Recovery (DR) and Business Continuity Plan (BCP), EMS offers high availability through redundancies for servers, hardware, SQL databases, power, Internet connections, and HVAC systems.



To learn more about EMS cloud services, including pricing, contact Accruent today.

## SPEAK TO A SPECIALIST



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