



FAMIS 360 MOBILE APPS: POWERING PRODUCTIVITY, ANYWHERE

Two Mobile Apps. Endless Possibilities. Empower every user – from students to technicians – to take action, solve problems and keep your facilities running at their best.

Meet the next generation of mobile facilities management: Accruent's Service Assist and FAMIS 360 Maintenance. Whether you're a student reporting a leaky faucet or a technician closing out work orders in the field, these apps are designed to make every interaction faster, easier and more effective. Discover how each app delivers unique benefits to your campus or organization, streamlining requests, eliminating paperwork and putting real-time control in the palm of your hand.



Tailored for Every Role

Service Assist is built for students and staff, making it effortless to submit and track service requests. FAMIS 360 Maintenance is designed for technicians and facility managers, offering powerful tools to manage work orders and maintain compliance.



Intuitive, Modern Experience

Enjoy sleek interfaces optimized for mobile use. Service Assist works instantly in your browser or as an app, and FAMIS 360 Maintenance features a simplified menu, language translation and direct access from any device.



Faster, Smarter Workflows

Both apps eliminate bottlenecks for your teams: Service Assist reduces email, phone, and in-person requests, while FAMIS 360 Maintenance lets teams update work orders on the go – no more paperwork or delays.

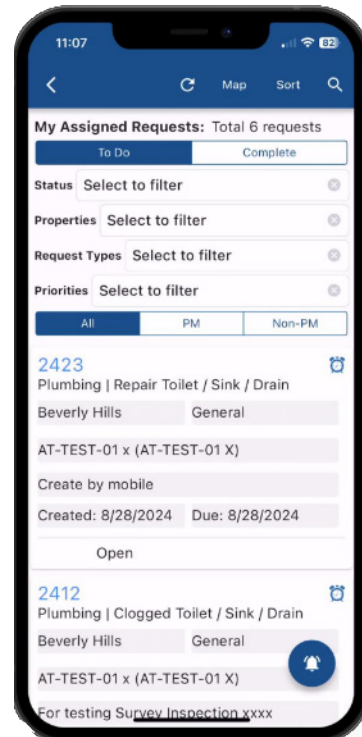
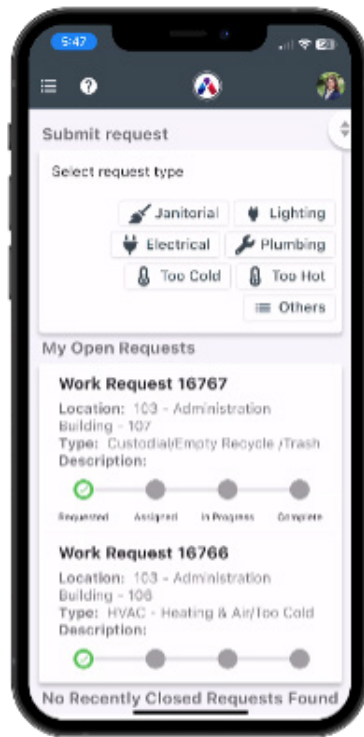


Seamless Integration with FAMIS 360

Every request and update flows directly into your FAMIS 360 system, ensuring accurate records, real-time visibility and streamlined operations for your entire organization.

COMPARE THE APPS: WHICH ONE IS RIGHT FOR YOU?

FEATURE	SERVICE ASSIST	FAMIS 360 MAINTENANCE
Target Users	Students, Staff	Technicians, Facility Managers
Request Submission	Simple, no login or training needed	Full work order management
Device Access	Mobile app, any device	Mobile app, any device
Work Order Updates	Submit, track, and comment on requests	Create, update, and close work orders
QR & Barcode Scanning	Allows for simple submission	Streamline work order progress
Menu & Navigation	Streamlined for quick entry	Simplified, modern navigation
Paperless Operations	Reduces manual intake	Eliminates paperwork in the field



DIVE DEEPER: HOW EACH APP TRANSFORMS YOUR OPERATIONS



Service Assist: Self-Service Made Effortless

Service Assist empowers every member of your campus community to report issues and request services in seconds – no app installation, account, or training required. Users can submit requests from any device, track progress, and add photos or notes, all while reducing the burden on your facilities team.



FAMIS 360 Maintenance: Powerful Tools for Field Teams

FAMIS 360 Maintenance puts robust facilities management in the hands of your technicians and managers. Update work orders, manage assets and access compliance information on the go. With features like language translation, modern workflows, and a user-friendly interface, your team can work smarter and faster, wherever the job takes them.

“With Accruent’s mobile apps, we’ve seen faster response times, fewer missed requests and a dramatic boost in user satisfaction.”

– Facilities Leader, Higher Education

FAMIS 360’s mobile solutions meet your users where they are, delivering the speed, simplicity and power your organization needs to stay ahead.

SPEAK TO A SPECIALIST



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