



WORK DEFICIENCY AUTOMATION PACKAGE FOR TMS

Automation, dashboards, & reports to better track work deficiencies and increase compliance based on best practices gleaned from thousands of healthcare organizations

When a deficiency is found, it should be documented and corrected. We've made identifying, tracking, completing, and analyzing deficiencies easy with pre-built TMS tools including Forms, Processes, and Reporting that ensure compliance and completion of deficiencies.

DEFICIENCY IDENTIFICATION, TRACKING AND CORRECTION MADE EASY

- Additional Tracking Fields
- Process Logic & Automation
- Reports
- Dashboards
- Package Implementation
- Training on What's New

The screenshot shows a computer monitor displaying the Accruent TMS 'Facilities Segment' interface. The main form is titled 'Work Order' and contains the following sections:

- Work Order Header:** Includes 'Work Order # 885' and 'Work Order Type Preventive Maintenance'.
- Work Order Description:** 'M - FIRE EXTINGUISHERS'.
- Table 1:** A table with columns: Schedule ID(s), Skill, Current WO Status, Account, and Shop. It shows a single row for '23682' with 'Maintenance' skill, 'COMPLETED' status, 'Engineering Department' account, and 'Company' shop.
- Table 2:** A table with columns: Opened / Generated, PM Start / WO Available, PM Next Start / WO Due, Completed On, and WO Priority. It shows a single row for '6/1/2010' with '6/1/2010', '6/30/2010', '6/8/2010', and 'Preventive Maint' priority.
- Requester / Contact Info:** Name: None-PM WO, Phone: 0-2077, Email: maintenance@accruent.com.
- Requester Comments:** 'This is a PM work order'.
- Location:** Site: North Hospital, Building: Northeast Building Hospital, Location: Anesthesiology - North.
- Assignees / Participants:** Hopper, Dennis; Beatty, Warren; Graham, Heather.
- Child Work Orders:** (Empty section).
- Asset Data:** Asset No: FE-01, Desc: FIRE EXTINGUISHER 10LB PORTABLE, Risk: (blank), Manuf: RW/JZ, Model No: 155, Serial No: 17012, Site: North Hospital, Building: Northeast Building Hospital, Location: Anesthesiology - North.
- Deficiency Work Orders Created:** 49634, 49635, 49636, 49637, 49638, 49639.

FUNCTIONALITY

NEW FIELDS

Has Been Processed	This new field ensures “Deficiencies” are processed only once, preventing duplicated corrective work orders. It also allows you to identify those records that have not been processed, as well.
What WOs Were Created	New field that will keep a listing of all generated deficiency/corrective work orders on the originating work order for visibility, search ability, and tracking.

FORMS

Work Order Form	We’ll work with your team to add new fields to your existing form – or create a whole new form – to provide visibility into deficiencies and how they relate to the original work requested.
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REPORTS & DASHBOARDS

WO Detail Report	We included a new WO Detail report that provides results documentation of checklist items and key details like who, where and when. This report will allow you to clearly identify what was checked, missed and compliant. It also provides analytics per event and lists all deficiency work orders generated.
Work Orders with Open Deficiencies Listing	We included this report as a summary of EOC rounds with deficiencies, including what percentage of those deficiencies are completed.

PROCESS LOGIC & AUTOMATION

“Non-Compliant” Check Item	This automation will create individual CM-type work order(s) for each sub procedure marked as a Not Compliant (failure). This can be a “No” (Yes/No) or any other sub procedure reading marked as a failure point.
Parent/Child Work Order Connection	The generated CM work order(s) will automatically reference the Parent/generating work order, and the Parent/generating work order will list all generated CM work orders.
New DEF Sub Status Code	The Parent work order must be completed (CMPLT) with the Deficiency Noted (DEF) sub status in order to generate the CM work order(s)
Modify Automation/ Logic	If you would like to modify this standard automation & logic, additional charges will apply

REMOTE IMPLEMENTATION

Custom Fields	We'll take care of creating the supporting custom fields
Import Reports	We'll take care of adding the included Custom report(s) and datasource(s) to your TMS system
Create Dashboard	We'll take care of adding a new dashboard (or add new data source(s) to an existing one)
Add Automation	We'll take care of adding the new Process Logic & Automation for "Non-Compliant" Check Item processing
Training	We can even take care of teaching your team how to use the new tool
Custom Fields	We'll take care of creating the supporting custom fields
Import Reports	We'll take care of adding the included Custom report(s) and datasource(s) to your TMS system
Create Dashboard	We'll take care of adding a new dashboard (or add new data sources to an existing one)

CONTACT FOR A DEMO



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