

# ELIMINATE ALARMS NOISE AND ACTION REAL ISSUES

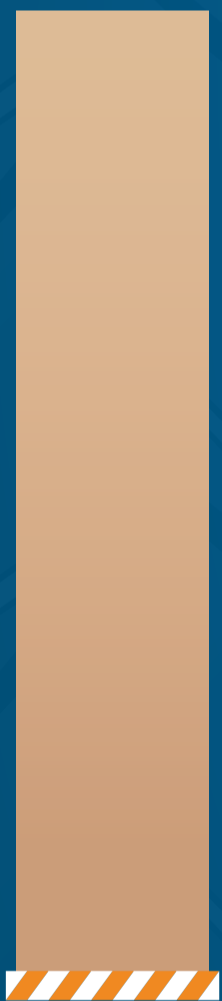


Accruent's IoT Solution vx Observe received over 10 million asset alarms in 30 days between August 2017-September 2017. Only **1.3%** required human intervention and only **0.3%** required a work order.

Asset Alarms Received  
Over 30 Days

10,551,723

**100%**



Alarms Determined  
To Be Valid and  
Non-Redundant

1,930,604

**18.3%**



**1 in 382**

Asset alarms  
required a work  
order or external  
service call.



Alarms  
Requiring  
Action

139,324

**1.3%**



Alarms Requiring  
Work Orders

27,586

**0.3%**



## ALARMS FILTERING PROCESS

Alarm  
is triggered

Rules Based  
Alarm Filtering

Routed through  
Call Center  
/ Site Based  
on Workflow

Work Orders  
Created

accruent